



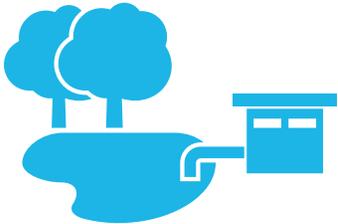
TEMPORARY CHANGE IN DRINKING WATER TREATMENT PROCESS

RAW WATER PUMPED

WATER TREATED

TREATED WATER DELIVERED

LAKE WATER PUMPED TO PLANT



SEDIMENT AND DEBRIS REMOVED



OZONE DISINFECTION



CHLORINE DISINFECTION



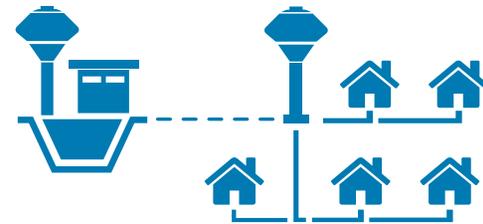
FINAL PARTICLES FILTERED



~~AMMONIA ADDED~~



WATER DISTRIBUTED BY CITIES/UTILITIES TO DIRECT CUSTOMERS



DURING NTMWD'S ANNUAL, 28-DAY TEMPORARY CHANGE IN DISINFECTANT:



AMMONIA IS REMOVED FROM THE DISINFECTION PROCESS. WITHOUT AMMONIA, THE CHLORINE IN THE WATER MAY BE MORE NOTICEABLE, BUT THE AMOUNT IS CONSISTENT WITH LEVELS YEAR ROUND.



FLUSHING FROM FIRE HYDRANTS CAN BE AN IMPORTANT PART OF MAINTAINING THE WATER SYSTEM AND HIGH WATER QUALITY. CITIES MAY FLUSH TO MOVE WATER THROUGH PIPES MORE QUICKLY.



TESTING IS CONTINUALLY CONDUCTED THROUGHOUT TO ENSURE WATER QUALITY. RESULTS ARE POSTED ON THE NTMWD WEBSITE.